

KYeCourts Release Note

December 2018

This release document discusses enhanced functionality and product upgrades for KYeCourts which improve overall usability.

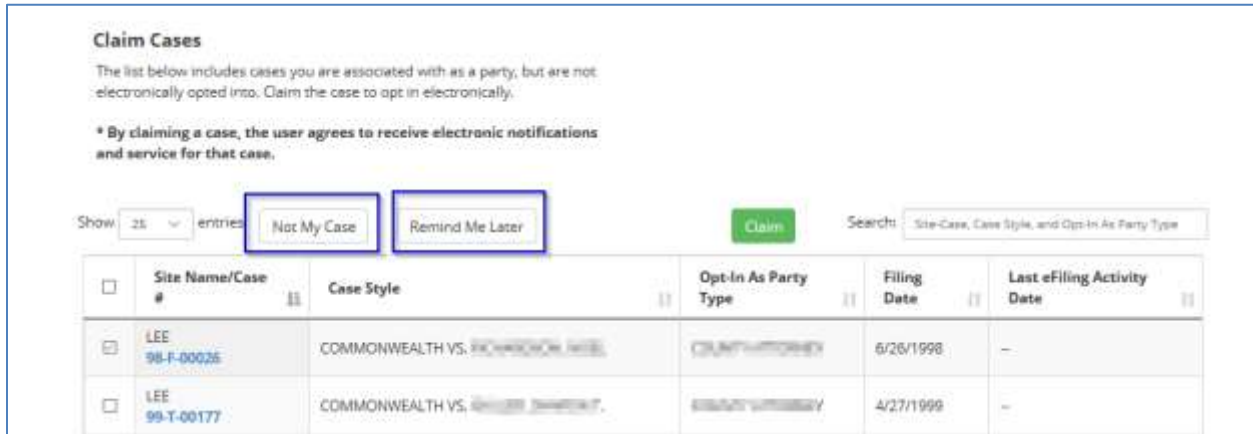
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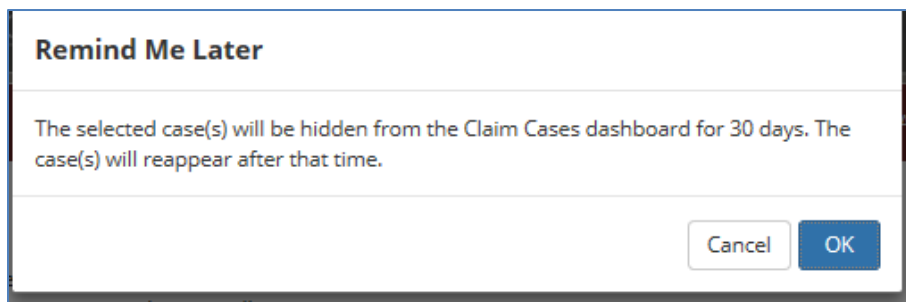


Claim Cases

eFilers will now be able to remove a case from their Claim Cases dashboard temporarily or permanently using two new features “Remind Me Later” and “Not My Case.”



Remind Me Later allows you to temporarily remove a case(s) from the list to be reviewed and claimed later. To use, select a case(s) you wish to suppress and select Remind Me Later. The selected case(s) will be hidden from the Claim Cases dashboard for 30 days.



Not My Case may be used to remove case(s) from the list that you have reviewed and determined that you do not wish to claim electronically or is a mismatch to your KYECourts credentials. To use, select the case(s) you wish to exclude from your dashboard and select Not My Case. You will be prompted to verify you wish to permanently remove the selected cases(s).



Exclude Case(s)

This action will permanently remove the selected case(s) and will not be available for you to claim. Are you sure you want to proceed?

The Claim Cases feature was released in November and you may view prior release notes [here](#).

If you have questions or need assistance using the Claim Cases feature, please contact support services [eCourtSupport@kycourts.net](mailto:ECourtSupport@kycourts.net) or by phone at 502-573-2350 ext. 50109.